

Manufacturer's 5-Year Limited Warranty on FreeMotion Batteries

We warranty every battery sold by us or any of our authorized dealers or distributors, to be free of defects to the original purchaser from the original date of sale. Subject to the terms listed below, we will repair or replace the battery and/or parts of the battery if the components in question are defective in materials or workmanship.

Battery Protection System

Our lithium batteries have a built-in battery protection system designed to prevent damage to the cells from an external occurrence. The battery protection will internally disconnect to prevent damage to the cells if it senses any of the following conditions: short circuit, reverse polarity, overcharge and over discharge voltage protection. Please refer to item #1 in Troubleshooting in the Owner's Manual should this occur.

Warranty Procedure

In the unlikely event your battery stops working, the battery will need to be shipped to our headquarters in Eastvale CA. Proof of purchase will be required to substantiate any warranty claim as well as a photo of the reclining furniture, photo of the reclining furniture switch, the manufacturer and model number of your reclining furniture. If the battery is not repairable and the issue was caused by a manufacturer defect, we will replace the battery at no cost within the first 3 years. In year 4, a new replacement battery can be purchased for a 40% discount off the listed purchase price and in year 5, for a 20% discount off the listed purchase price. Warranties are non-transferrable and stay with the original purchaser of our products. To file a warranty claim, mail your battery, proof of purchase, model number, and photos of your reclining furniture and its switch to:

Attn: FreeMotion Warranty Parker House Furniture 6300 Providence Way Eastvale, CA 92880

Not Covered by This Warranty

Manufacturer is not obligated to warrant the battery in question if defects are related to damages caused by accidents, acts of God, misuse, abuse, tampering or neglect, or from improper use of an electrical power supply. Damage from shipping, manufacturer codes tampering or removal, failure to properly install the battery, in addition to keeping the battery properly charged and maintained, breakage from collision, fire or freezing—which includes damage from extreme heat or cold, improper storage or water damage. Please refer to the Owner's Manual for further instructions and product maintenance.

Power reclining furniture with lights, speakers, wireless charging pads and USB ports without an ON/OFF switch, will significantly reduce battery life and will VOID the original manufacturer warranty and will be replaced with a 5-year prorated warranty as follows:

Year 1 - 100% replacement

Year 2 – 80% discount off listed purchase price

Year 3 – 60% discount off listed purchase price

Year 4 - 40% discount off listed purchase price

Year 5 - 20% discount off listed purchase price

Warranty Disclaimer

Customer should adhere to the Owner's Manual and troubleshooting guidelines. Manufacturer will not be responsible for any expenses related to installation or removal, troubleshooting, loss of time or other expenses which should be considered incidental damages, including all shipping charges for returning and replacement after the first 30 days of warranty.